Coronavirus Contact Info

Friend–

During these uncertain times, the most important resource you can have is information. I wanted to share with you these ways to get information from key government agencies as each addresses the COVID-19 outbreak.

Further information about how to contact government agencies and get questions answered during this time can be found below:

VDH: The Virginia Department of Health is one of the key front-line operators in the Commonwealth that is responding to the outbreak of COVID-19. If you believe that you or a loved one may have COVID-19, it is important to contact your local health department using this website from the VDH: http://www.vdh.virginia.gov/health-department-locator/ Additionally, VDH has great resources and support on their website here:http://www.vdh.virginia.gov/coronavirus/resources-and-support/

FDA: FDA's hotline (1-888-INFO-FDA) is available 24 hours a day for labs to call regarding difficulties obtaining supplies for collecting patient samples for COVID-19 testing, including swabs, media needed for transport, and conservation of the samples. We also encourage labs to reach out at CDRH-EUA-Templates@fda.hhs.gov with any questions related to diagnostic development. You may also be interested in our COVID-19 Frequently Asked Questions page, which contains information on vaccines, diagnostic tests, drugs, medical devices, food and other products FDA regulates.

Department of Education: The Department of Education's Federal Student Aid customer care line remains open at 800-4-FED-AID. Additionally, questions on which the Department can be helpful should be directed to COVID-19@ed.gov.

CDC: The Centers for Disease Control and Prevention can be reached at 800-CDC-INFO (800-232-4636). This is a hotline for the public with questions about anything related to the CDC, so feel free to share this number with constituents. Information is also available on the CDC INFO website.

DoD: The Department of Defense offers resources for constituents to take action and stay informed about COVID-19. You can sign up for email updates and check this page regularly for the latest information. The COVID-19 pandemic and our national response continues to evolve by the minute. If you have any questions, please visit https://www.tricare.mil/coronavirus.

U.S. Army: The U.S. Army has established a COVID-19 Information Hotline at 1-800-984-8523.

CBP: The U.S. Customs and Border Protection Info Center offers a general information line at (877)227-5511. Please note that this line is not COVID-19 specific.

OSHA: The Occupational Safety and Health Administration has published guidance on preparing workplaces for COVID-19 here. Contacts for Regional OSHA Offices is available, and OSHA can be reached at 1-800-321-OSHA.

I will continue to keep you updated regularly through emails, social media posts, and telephone town halls as this outbreak and the response to it continues to develop.

As always, I encourage you to share this information with your family, friends, and neighbors and encourage them to sign up for my updates so they never miss a piece of breaking information.

Sincerely,

Rob

"To keep up to date with my thoughts on the issues you care most about, sign up here."